

DELIVERY

The Trader shall deliver the ordered products to the user (buyer) within the agreed time.

Please note that we do not send packages to mailbox addresses due to the size of the sent package.

The contracting partner of the Trader for the delivery of packages is the delivery service DHL Ekspres (Slovenija) d.o.o. or other. The Trader reserves the right to choose another delivery service if thus he can complete the order more efficiently.

In case of the receipt of products by payment on delivery, the buyer also pays the postage costs.

RETURNS

Within 14 days from the date of the receipt of the ordered products, the user (buyer) has the right to notify the Trader at the e-mail address **denis@420purifier.com** that he withdraws from the purchase contract, without the obligation to state the reason for such decision. The return of the purchased products to the Trader shall be deemed as a withdrawal notice within the time limit for withdrawal from the purchase contract.

Purchased products must be returned to the Trader at the latest within 14 days from the day of the delivery of the notice of withdrawal from the purchase contract. The cost of returning the product is paid by the buyer. Purchased products must be returned to the Trader undamaged, unused in original packaging and in unchanged quantity, unless the products have been destroyed, defected, lost or their quantity decreased without the user's (buyer's) guilt. If the mail package with which the user (buyer) received the ordered products is physically damaged, if there is a lack of content or if it shows signs of opening, the user (buyer) must initiate the complaint procedure at the manufacturer.

For the returned products, the Trader returns the user (buyer) as soon as possible and at the latest within 30 days from the receipt of the cancellation message the paid amount, while any used promotional codes and other discounts are not returned to the user (buyer). The repayment of the paid amount is made by the Trader to the personal or transaction account of the user (buyer). The used gift voucher is returned in the form of a credit note.